

User support

Initiatives aimed at providing quick solutions to employees' IT-related problems.

Consolidated UI for all inquiry-related information

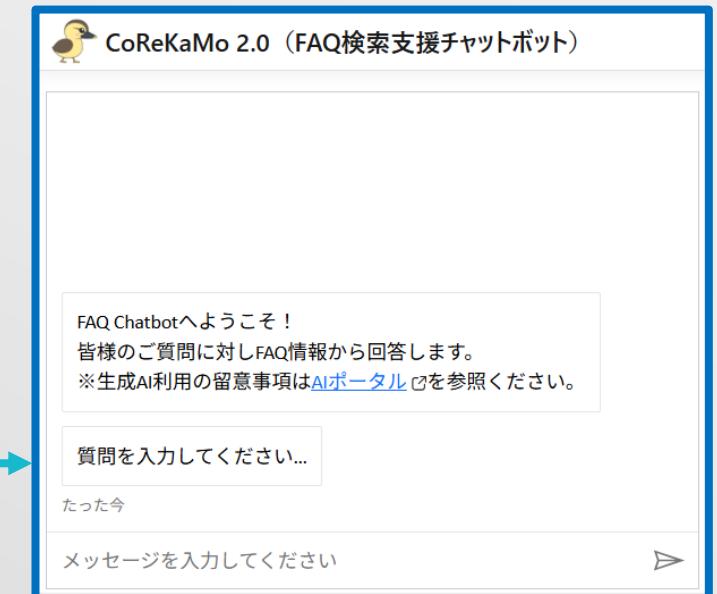
- ◆ **IT FAQ** (Self-solving)
- ◆ **IT Support** (Operator assistance)



Click on [IT Support]
⇒ You will be redirected to the contact screen for operator assistance.

"CoReKaMo 2.0" Internal Company FAQ Search Support AI Chatbot

- Improved search accuracy compared to the first ver. (1.0)
- Allows questions in natural language and refinement through follow-up questions
- Also available for use from Teams



FAQ Chatbotへようこそ！
皆様のご質問に対しFAQ情報から回答します。
※生成AI利用の留意事項は[AIポータル](#)を参照ください。

質問を入力してください...

たった今

メッセージを入力してください